

## **Myers and Stauffer Helpdesk**

Phone: (717) 541.5809

Fax: (717) 541-5802

Email: [pahelpdesk@mslc.com](mailto:pahelpdesk@mslc.com)

The hours and days of operation for the helpdesk are Monday through Friday from 8:00 a.m. to 5:00 p.m EST with an after hours voicemail service.

The following types of problems are supported by the Myers and Stauffer Helpdesk.

- Problems with usernames and passwords.
- Help in navigating NFRP.
- Troubleshooting problems in viewing or downloading CMI Reports or Certification Pages.